

March 20, 2002

Marj Peterson, President
Creative Transitions & Consulting
2207 Plaza de las Flores
La Costa, CA 92009

Dear Marj,

As the Annual Meeting adjourned on Saturday, it ended my year as the President of Oceanside Community Association. It was a year full of difficult time with voids in leadership due to my loss and illness and then to the vacancy in the Administrator's position. As the Board chose to retain you to assist us during these difficult times, little did we expect the results experienced on Saturday.

In your capable hands, you were able to turn the association around in just three months. The hiring of three lead positions on the staff including the Community Manager (your recommendation to change the name was a good one) reestablished the management staff into a solid team. Amazingly, they and the former staff now work together exceedingly well and they quickly bonded. We hardly felt the change.

We did feel, see and hear the change with the residents. When you started with us, the association was disintegrating from factions, distrust and negativism. Your handling of the events, kindness and caring personality along with expertise and skill in operations and training turned the negative to positive. At the Annual Meeting (which you suggested we present as a celebration and party) there were only warm feelings, open communication and congratulations for a great job. I add to all those comments with my personal thank you and congratulations for a great job.

I expect that the new board will continue with Creative Transitions & Consulting as their consultant and you will be able to work with the board to institute many of your management audit recommendations. As I said in my Annual Report to the Members, your assistance was the best thing that has happened to our community for many a year.

Sincerely,



Dwight E. Wilson
Immediate Past President